



IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

3623

Patent Application

Inventor **J.A. Ford**
Case **Ford 1**
Serial No. **09/420,912** Group Art Unit: **3623**
Filing Date **October 20, 1999**
Examiner **R. Bachner**
Title **Arrangement for Resource and Work-Item Selection**

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Commissioner For Patents
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SIR:

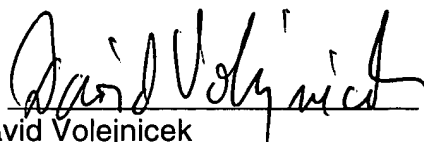
TRANSMITTAL LETTER

Enclosed is a Response to Office Action in the above-identified application.

NO ADDITIONAL FEE REQUIRED

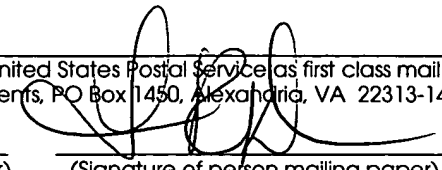
In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **Deposit Account No. 501602** as required to correct the error.

Respectfully submitted,

By 
David Volejnicek
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303-538-4154

Date: 08 Aug. 2003
Avaya Inc.
Docket Administrator
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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to: Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450.

On 08 Aug. 2003 Tina R. Wilson 
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